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Lee Ann Hoover

Managing Director, Financial Services Advisory and Compliance, Navigant Inc.



Hometown: Peoria, IL.

Hobbies: Tennis Running and Traveling

Fun Fact: : Passionate about impacting young women's lives. Recently joined the board of an underprivileged girls high school in inner city Chicago.

How long have you been a member of WHF and what have you gained from being a member?

I have been a member for three years. I have gained increased knowledge of the consumer finance and lending industries. I have enjoyed meeting many of the fantastic members of WHF and speakers at the brown bags and forums.

How do you make the best use of your day? (think techniques to enhance productivity, time management, time out, meditation/prayer, etc.)

I try to get out of my desk and go for a walk somewhere. I try to workout, often at night after work. I travel in non-peak times (Tuesday to Thursday) and make great use of my many flights and even cab time to get work done.

What do you love most about what you do?

Developing new relationships with clients and colleagues. Collaborating to help clients solve their key issues and risk related problems.

What inspires you?

Learning new things – in our ever changing industry one needs to “reinvent” themselves every year to remain relevant. I am an avid reader of industry publications to learn about new trends in our industry.

What is the best advice you've ever received?

A mentor told me that “feedback is a gift,” this changed the way I give and receive feedback. My mother always said “treat people like you want to be treated.”

What are you currently reading?

SPARK: How to Lead Yourself and Others to Greater Success, Angie Morgan, Courtney Lynch, and Sean Lynch. Our CEO Julie Howard gave it to several of us at a recent leadership conference.

What is your personal philosophy?

Live every day to the fullest because you never know what curve ball life could throw you tomorrow.

Who do you look up to the most and why?

I admire people who have addressed complex challenges in their lives and are still able to impact others in positive ways. I admire humble leaders who take you out of your comfort zone.